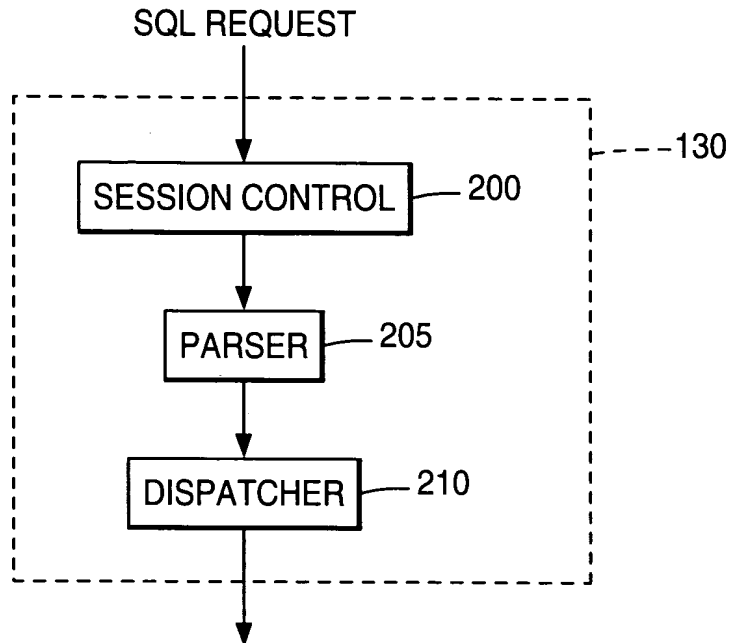
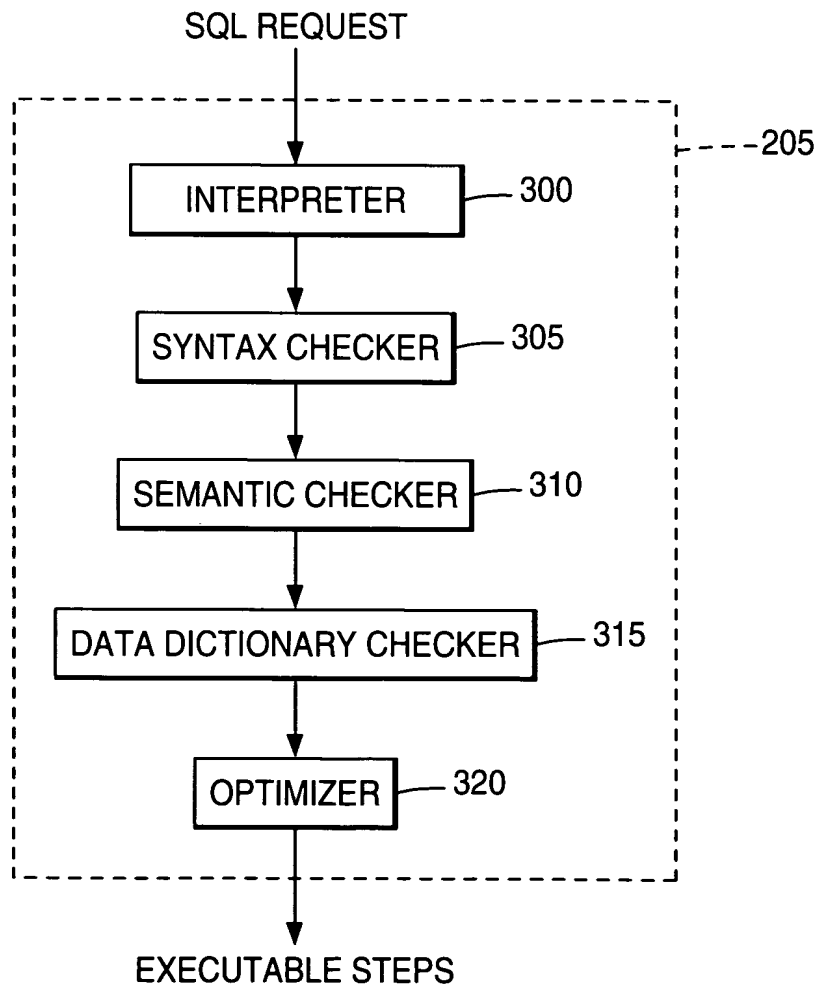


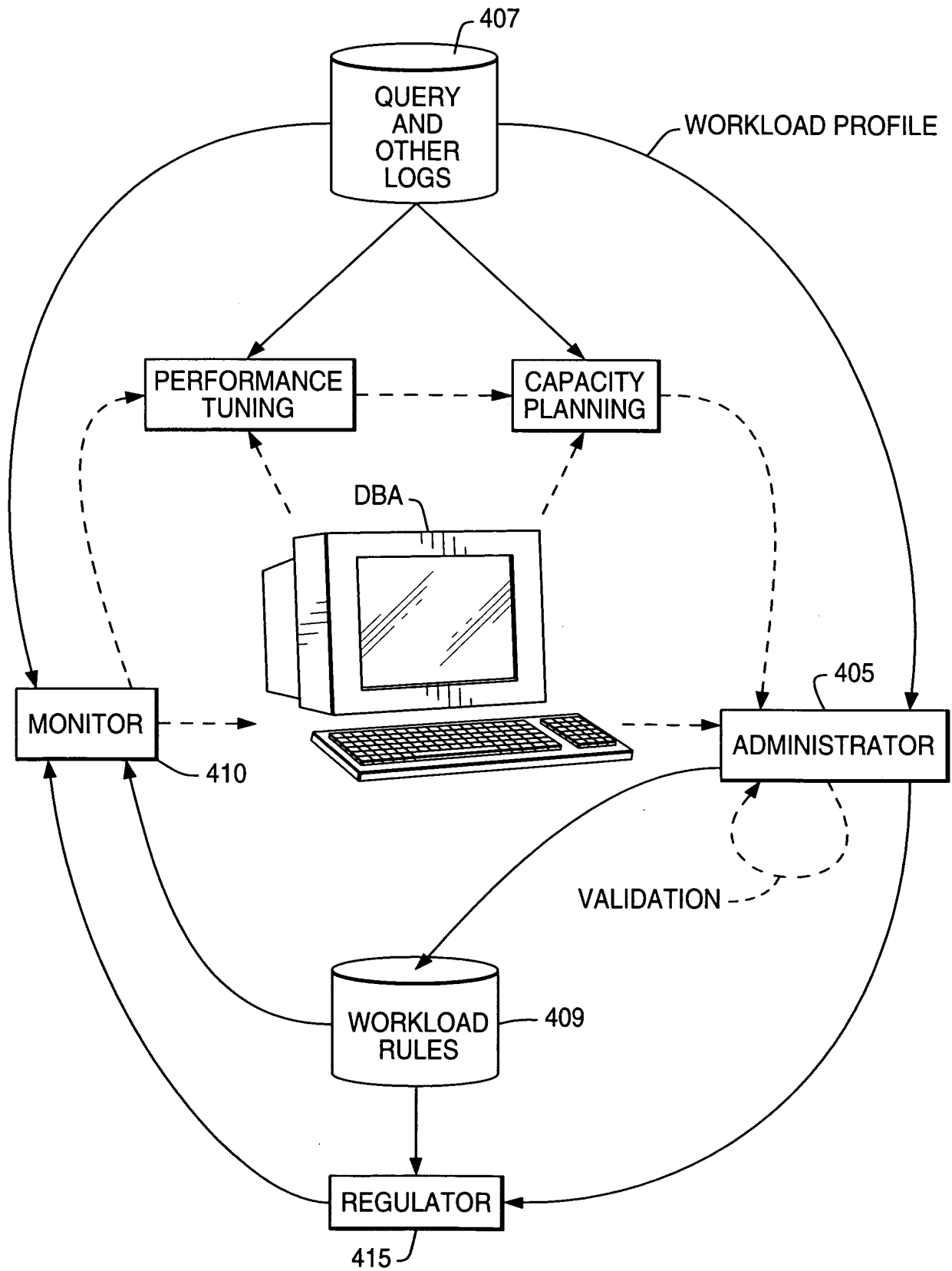
**FIG. 2**



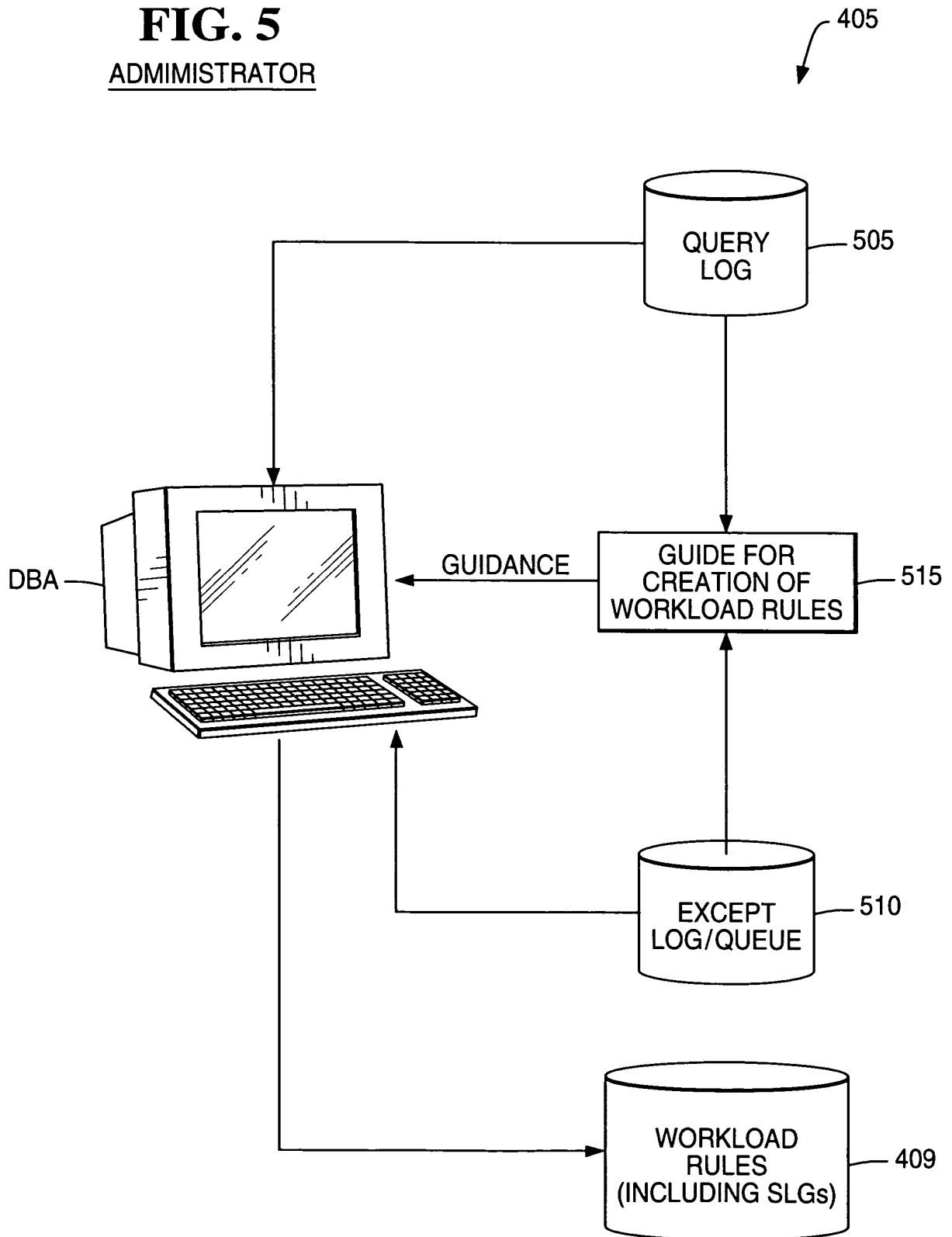
**FIG. 3**

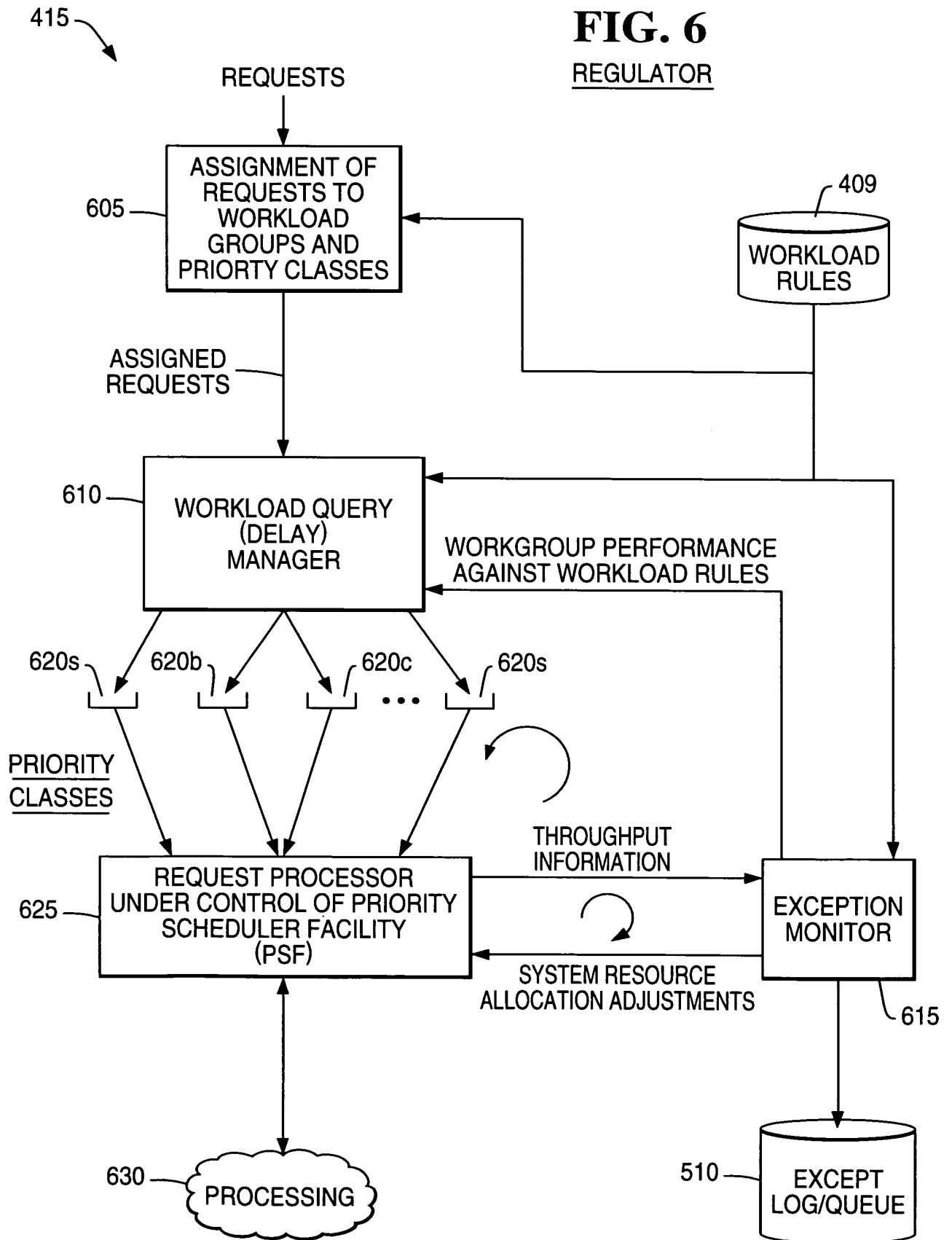


**FIG. 4**



**FIG. 5**  
ADMINISTRATOR

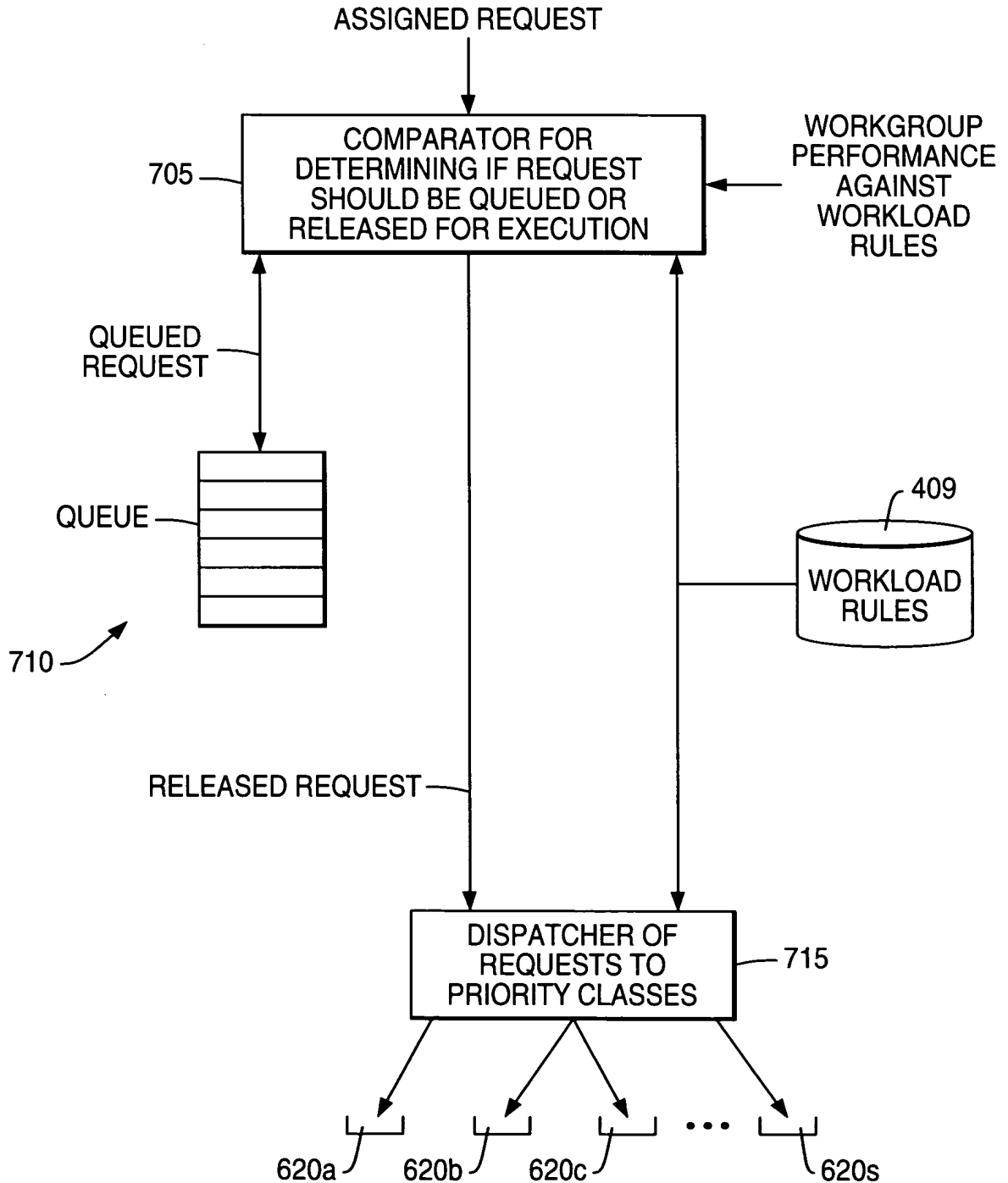




**FIG. 7**

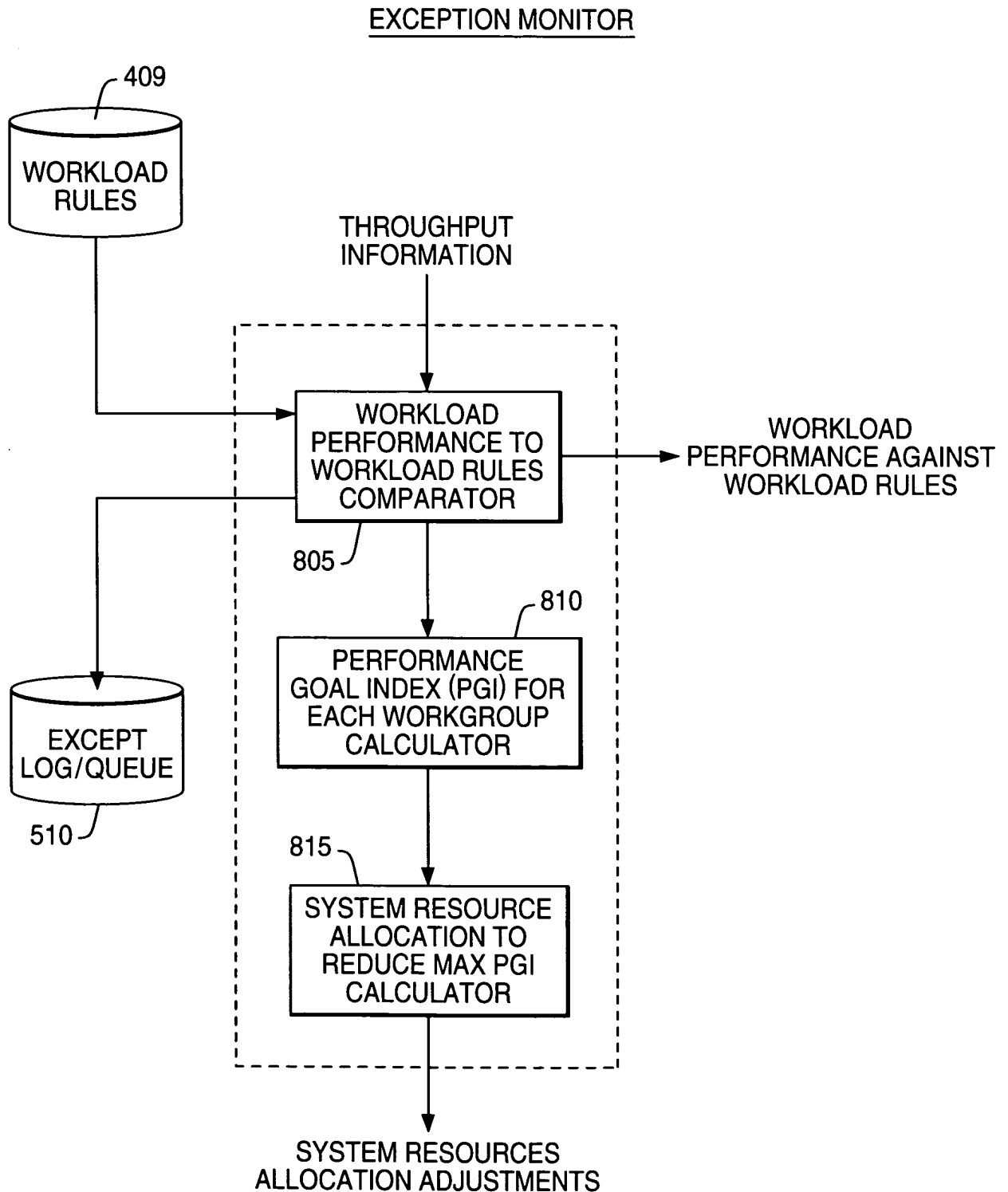
610

WORKLOAD QUERY (DELAY) MANAGER



**FIG. 8**

615



**FIG. 9**

Workloads for <b>8AM - 10AM Reg. Weekdays</b> ▼						
WORKLOAD GROUP NAME	CLASSIFY & EXCEPTION CRITERIA	--- S. L. Goals ---		S. L. Goal		
		DESIRED RESPONSE & SERVICE LEVEL	ENFORCEMENT PRIORITY	OPERATING WINDOW	ARRIVAL RATE	INITIATION INSTRUCTION
Inventory Tactical	<b>Criteria</b>	<= 1 sec @ 95%	Tactical	8AM - 6PM	75/sec	Expedite
CRM Tactical	<b>Criteria</b>	<= 3 sec @ 80%	Tactical	6AM - 6PM	25/sec	Expedite
Call Ctr Tactical	<b>Criteria</b>	<= 2 sec @ 90%	Tactical	7AM - 12PM	200/sec	Expedite
Sales Short Qry	<b>Criteria</b>	< 10 sec @ 90%	Priority	7AM - 12PM	500/hour	Exec
CRM Short Qry	<b>Criteria</b>	< 2 min @ 75%	Normal	9AM - 3PM	35/hour	<b>Delay</b>
SuperUser/Short DBA	<b>Criteria</b>	< 5 min @ 50%	Normal	8AM - 10AM	15/hour	Exec
Inventory Long Qry	<b>Criteria</b>	< 30 min @ 80%	Normal	all	3/hour	Exec
Call Ctr Reports	<b>Criteria</b>	< 20 min @ 80%	Normal	all	0.2/hour	Exec
Sales Cont Loads	<b>Criteria</b>	per arrival rate	Tactical	7AM - 11AM	5000/sec	Expedite
Inventory Batch	<b>Criteria</b>	none	Backgrnd	10PM - 9AM	unknown	<b>Delay</b>
CRM Analytics	<b>Criteria</b>	none	Backgrnd	10PM - 10AM	unknown	Exec
Sales Long Qry	<b>Criteria</b>	< 8 Hours @ 50%	Backgrnd	all	unknown	Exec
Development	<b>Criteria</b>	none	Backgrnd	8AM - 8PM	unknown	Exec
						Exception Processing
						Inventory Long Qry
						Crn Analytics
						Call Ctr Reports
						Log
						Log
						none
						Alert
						none
						none
						Abort
						Abort
						Abort

FIG. 10

Operating Windows for Workload <span>Inventory Tactical ▼</span>						
S. L. Goals						
WORKLOAD DEFINITION NAME	DESIRED RESPONSE & SERVICE LEVEL	ENFORCEMENT PRIORITY	OPERATING WINDOW	ARRIVAL RATE	INITIATION INSTRUCTION	EXCEPTION PROCESSING
Inventory Tactical	<= 1 sec @ 95%	2	8AM - 6PM	75/sec	Expedite	Inventory Long Qry
		3	6PM - 12AM	20/sec	Expedite	Inventory Long Qry
		6	12AM - 8AM	100/hour	Exec	Abort

FIG. 11

Classification for <u>Inventory Tactical</u> ▼	
Who:	All Users with Account "Tactical Qrys" and User not in (Andy, John, Jane) and querybandID = "These are really tactical"
What:	and Estimated time < 100ms and <= 10 AMPs involved
Where:	and Table Accessed = Daily Sales
<div>Who Classification: User ID Account ID Profile Appl Executable ID Query Band ID Client User ID Client Source or Address</div> <div>What Classification: Estimated Time Estimated Rows AMPs Involved Join Type Scan Access</div> <div>Where Classification: Table Database View</div>	

FIG. 12

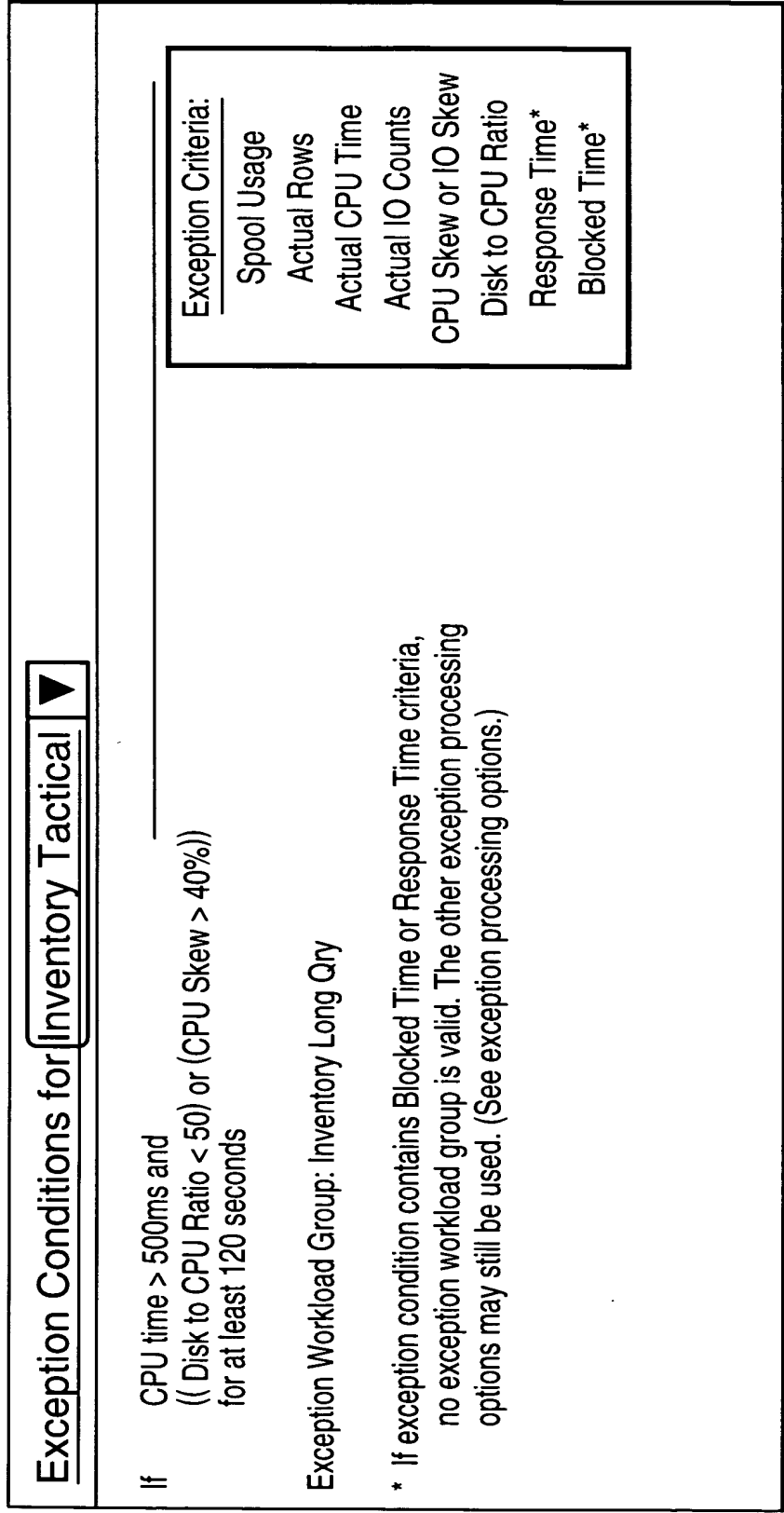


FIG. 13

Execution Initiation Instructions for <span>Inventory Tactical 8AM - 6PM ▼</span>	
<input type="radio"/> Execute (Normal)	
<input checked="" type="radio"/> Expedite Execution	
<input type="radio"/> Delay Until <span>Delay Conditions</span>	

FIG. 14

Exception Processing for <span>Inventory Tactical 8AM - 6PM ▼</span>	
<input type="radio"/> Abort Request	
<input type="radio"/> Continue / Log Condition (Warning Mode)	
<input checked="" type="radio"/> Continue / Change Workload Group to <span>Inventory Long Qry ▼</span>	
<input type="radio"/> Continue / Send Alert to <span>DBA ▼</span>	

**FIG. 15**

